

TDC Dashboard

Exception Report

No exceptions to report this month.

	Performance 2024-25	Trend	Actual 2025-26 YTD	Target 2025-26	Current Month	Previous Month
Compliance						
					December	November
Gas safety checks up to date (%)	100%		100%	100%	100%	100%
Electrical certificates - 5 years up to date (%)	100%		100%	100%	100%	100%
Fire risk assessments annual review	100%		100%	100%	100%	100%
Properties with an asbestos survey	100%		100%	100%	100%	100%
Water Hygiene Monthly inspections	100%		100%	100%	100%	100%
Passenger Lift services completed	100%		100%	100%	100%	100%
Number of open damp and mould cases	0		0	N/A	0	0
Business Health						
Total arrears as a % of annual debt	3.29%		2.23%	3.20%	2.23%	1.21%
Void loss on homes as a % of gross rent	0%		0.27%	0.50%	0.00%	0.00%
Average re-let time - All including major works voids (calendar days)	0		-	25	-	-
ASB						
Number of open ASB cases	0%		0	N/A	0	0
Customer Satisfaction with management of ASB	-		-	96%	-	-
Customer Satisation						
Complaints acknowledged within 5 days	100%		100%	100%	100%	-
No. of complaints	1		1	N/A	1	0